PRICE BOOK QUIZ

For Petrosoft Employees and Client's Managers

Name: _____   Date: _____   Result: _____

1. **The Account you are working with sends you their Menu. What is only place required to save the Account Menu & completed Excel?**

   A. On your local hard drive

   B. On Salesforce in the Account Notes & Attachments

   C. On OneDrive

   D. On a Flash Drive

2. **When collecting data to convert to the customer menu in the Qwickserve Cloud. One of the pieces of data is Locations. Locations in Qwickserve are another name for**

   A. The opportunity in Salesforce

   B. The Location of the Terminal or KDU

   C. The Account Station

   D. Printer Routing

3. **Accepting Changes in the Cloud will update all Terminals in an Account?**

   A. True

   B. False

4. **Even though Qwickserve Cloud has a vast array of features. If the account has a very basic menu with invoices. To calculate a GPM the recipe item must have...**

   A.   Base Ingredients, Sets

   B.   Sets, Add On's, Locations

   C.   Sets, Add On's, Locations, Bulk Ingredients

   D. Base Ingredients, Bulk Ingredients

   E.   Base Ingredients, Add On's, Locations

5. **Images can only be added by Petrosoft DPC**

   A. True

   B. False

6. **An account calls in saying that they just created an item but it is not displayed after they clicked 'Accept Changes' in CSO. What are the possible solutions? (All that Apply)**

   A. Click Accept Change again

   B. Check to see if the item is deactivated

   C. Make sure that the recipe items have the Qwickserve Department and Category

   D. Check to make sure it has a GPM percentage

7. **CSO offers a wide array of promotions. Though Qwickserve only supports one main promotion at this time. Which Promotion in CSO is compatible with Qwickserve.**

   A. New Price

B. New Price (Special)

C. Price Reduction

D. No Retail Change

8. **Base Ingredients are not displayed unless one is marked Optional or there is a Set associated with the recipe item**

   A. True

   B. False

9. **An account calls in asking what version they are running. Where would you direct the account to look? (All that Apply)**

   A. Direct them to Help in the Cloud

   B. In the Terminal Console, Configuration Info Tab

   C. In the Settings Tab in the Terminal

   D. On the bottom, left hand corner of the Terminal

10. **An account calls in saying the tax is not being applied to the their Add On's but works for all Recipe Items. Where would you direct the account to look?**

    A. In the cloud, direct them to Price Groups

    B. In the terminal, confirm the Add On's Tax is applied in Department

    C. In the terminal, confirm the Add On's have a price

11. **An account calls in months after going live. The account did not supply the Price Book Specialist with bulk ingredients during their initial setup. After showing them how to setup bulk ingredients. Where do you link a base ingredient to a bulk ingredient?**

    A. In the recipe item

    B. In the set

    C. In the base ingredient

    D. In the promotion

12. **The account needs to enter at least one Vendor before setting up Recipe Costing.**

    A. True

    B. False